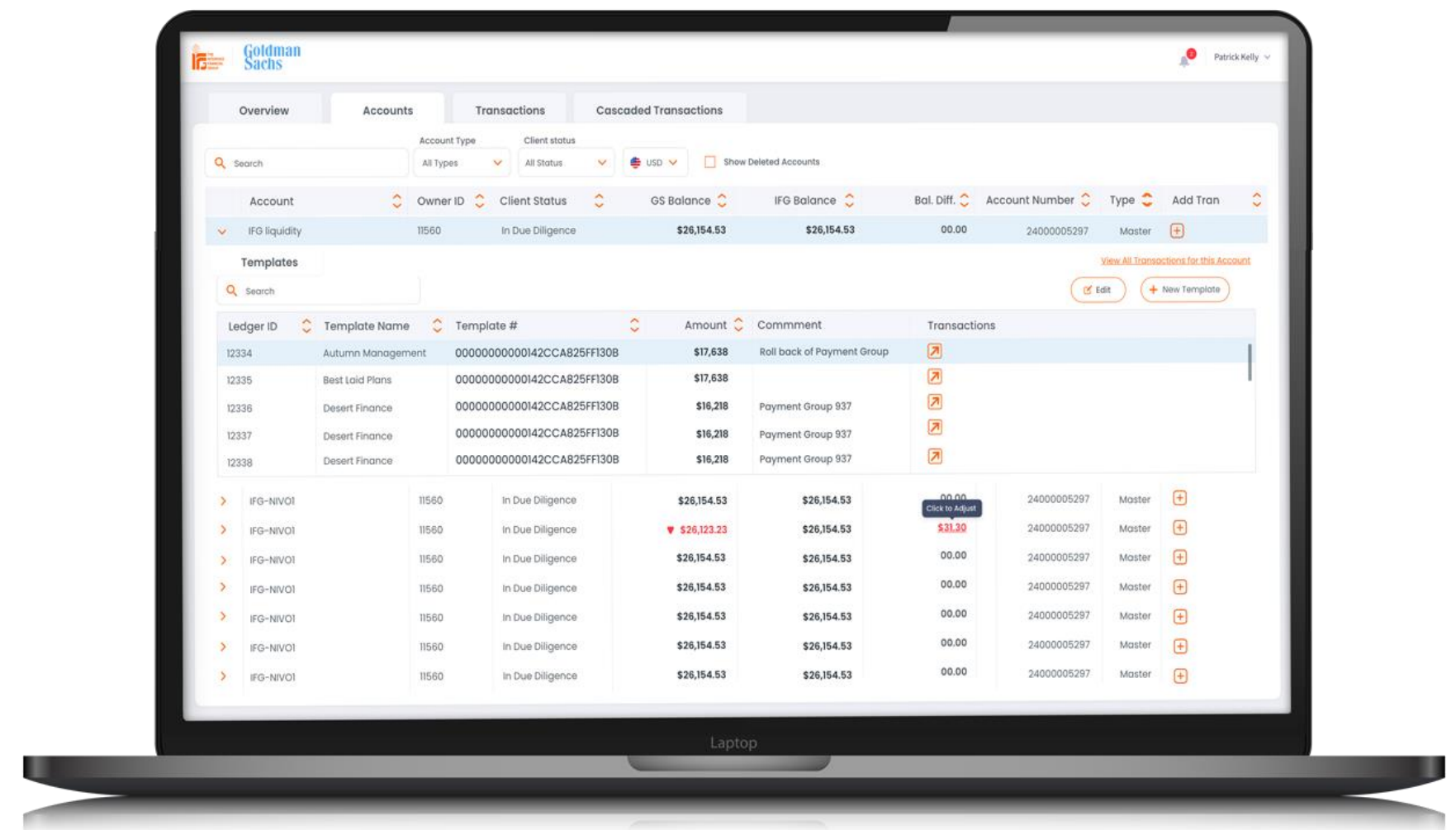


USE CASE UC-01

Reconciling a master account balance discrepancy

IFG × Goldman Sachs · Accounts and Transactions



Scenario

ACTOR

Patrick Kelly, IFG operations analyst

Holds adjustment rights on master accounts.

TRIGGER

“Transaction is not complete”

IFG-Liquidity, Accnt#098 · 10 min ago

PRECONDITIONS

GS bank feed loaded for the business date.
Account live, not deleted. Currency filter set to USD.

POSTCONDITIONS

Bal. Diff. back to 00.00, adjustment written to the ledger, notification cleared.

Flow at a glance

01	02	03	04	05
Notification intake	Blotter review	Template inspection	Adjustment entry	History confirmation
Unread alert names the account.	Sort on Bal. Diff. to find the break.	Expand the row, read the ledgers.	Increase or decrease, then save.	Filter the date range and verify.

STEP 01

Notification intake

- Bell badge reads 2; three unread items are titled “Transaction is not complete”.
- Every row carries an account reference and a relative timestamp.
- The reference is the only link — it opens the account in Accounts.

[illegible]

STEP 02

Blotter review

- GS Balance sits beside IFG Balance, with the difference between them.
- Owner 11575 reads \$26,123.23 against \$26,154.53 — a difference of \$31.30.
- Only a non-zero difference is red, underlined and clickable.



THE
INTERFACED
FINANCIAL
GROUP

Goldman
Sachs

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Overview

Accounts

Transactions

Cascaded Transactions

 Search

Account Type

All Types ▾

Client status

All Status ▾

 USD ▾

☐ Show Deleted Accounts

	Account ▾	Owner ID ▾	Client Status ▾	GS Balance ▾	IFG Balance ▾	Bal. Diff. ▾	Account Number ▾	Type ▾	Add Tran ▾
>	IFG-liquidity	11560	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11561	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11562	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11563	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11564	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11565	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11567	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11568	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11569	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11570	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11571	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-NIVO1	11572	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-Shimano	11573	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-Shimano	11574	In Due Diligence	\$26,154.53	\$26,154.53	\$00.00	24000005297	Master	
>	IFG-Shimano	11575	In Due Diligence	▼ \$26,123.23	\$26,154.53	\$31.30	24000005297	Master	
>	IFG-Shimano	11576	In Due Diligence	\$26,154.53	\$26,154.53	\$26,154.53	24000005297	Master	

Template inspection

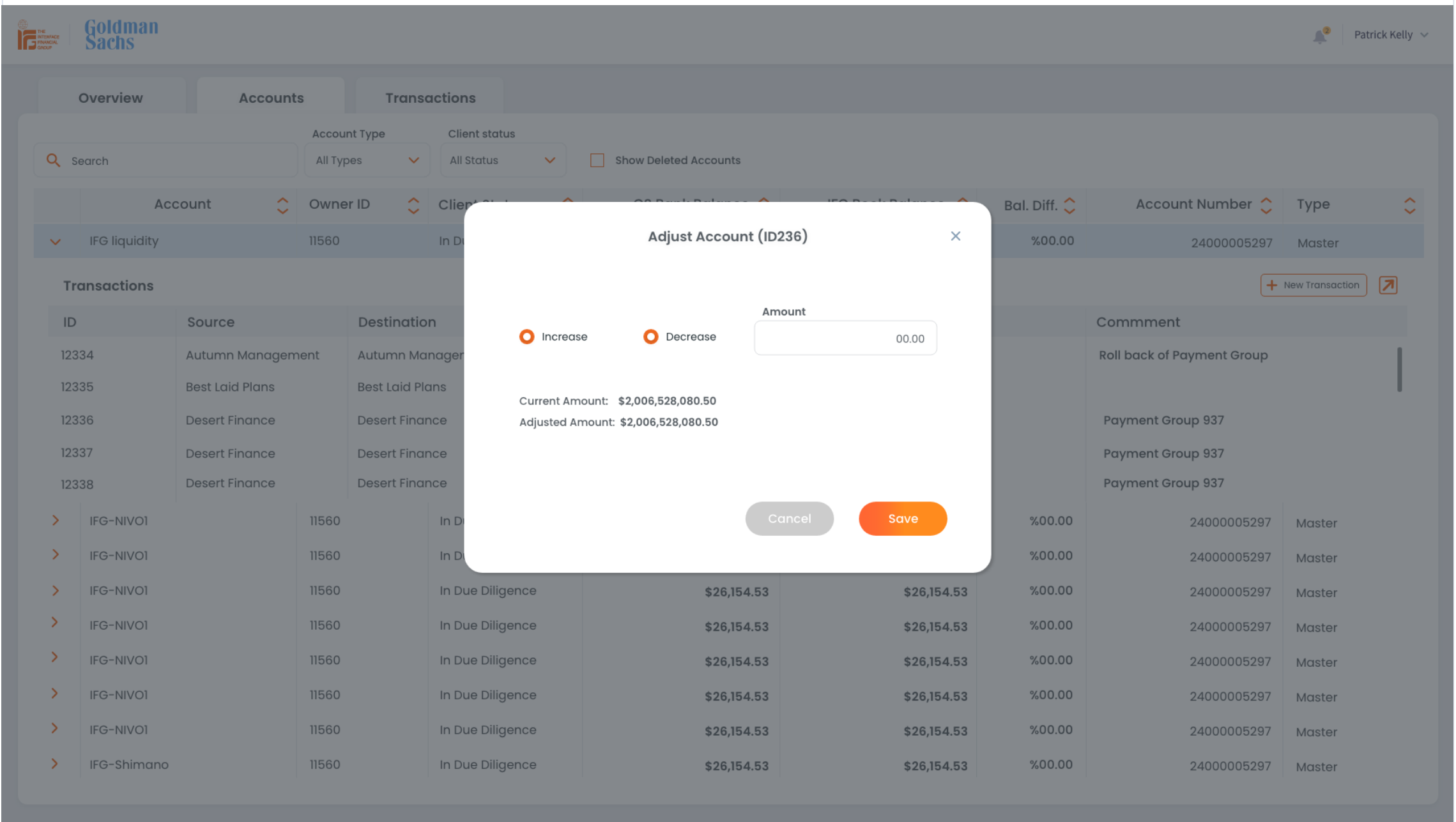
- The row expands in place; the surrounding accounts stay in view.
- Five ledgers, 12334–12338, three commented “Payment Group 937”.
- Each template opens its own transactions; Edit needs a selected row.

[illegible]

STEP 04

Adjustment entry

- Direction is explicit: Increase or Decrease, with no default.
- Current Amount and Adjusted Amount are shown side by side before Save.
- The transactions behind the dialog stay readable throughout.



STEP 05

History confirmation

- Two-month calendar with a running count: “Selected: 21 days”.
- Predefined periods cover today, yesterday, last week, month and year.
- The applied range stays on the trigger, so the active filter is legible.




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Overview
 Accounts
 Transactions
 Cascaded Transactions

Transactions



Mar 21, 2021 - Jun 10, 2021
 

 Transaction
 

ID	< May 2021 June 2021 >														< >		Status	Details
12334	Mon Tue Wed Thu Fri Sat Sun Mon Tue Wed Thu Fri Sat Sun														2022		Cleared	Roll back of Payment Group
12335															2022		Cleared	
12336	1 2 3 4 5 1 2 3 4 5														2022		Cleared	Payment Group937
12336	6 7 8 9 10 11 12 6 7 8 9 10 11 12														2022		Cleared	
12336	13 14 15 16 17 18 19 13 14 15 16 17 18 19														2022		Cleared	
12336	20 21 22 23 24 25 26 20 21 22 23 24 25 26														2022		Cleared	
12336	27 28 29 30 31 27 28 29 30 31														2022		Cleared	
12336	Cancel Selected: 21 days Done														2022		Cleared	
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	Payment Group 1020
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	Payment Group 1121
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	Payment Group 12112
12336	Desert Finance Desert Finance Mar 15, 2022 \$16,218 Mar 15, 2022														2022		Cleared	

Account without templates

- The grid keeps its headers and replaces the rows with a stated next action.
- The analyst either creates the first template or opens the transactions.
- Edit stays disabled, since there is nothing to select.

[illegible]

Exceptions

Feed has not loaded

Differences across every row point at the feed, not the account. Wait for the load rather than adjusting.

Difference is currency, not cash

Check the USD selector before posting anything; a mismatched filter reads as a break.

Transaction was rolled back

A “Roll back of Payment Group” entry explains the break; reverse the rollback instead of adjusting.

Analyst lacks adjustment rights

The difference is not clickable. The break is passed to an approver with the evidence attached.

Rules observed

A difference is a control

Non-zero differences are red, underlined and actionable. Zero differences are inert text.

Direction is never inferred

The analyst chooses increase or decrease, and sees the adjusted figure before committing.

Detail opens in place

Templates and transactions expand inside the blotter, so scanning position is never lost.

Empty states state the action

The no-templates panel names both routes forward rather than reporting an absence.